

Jancewicz & Son  
Morgan Street  
Bellows Falls, Vermont 05101

July 31, 2001

Attention: Mr. Jason Dunbar

Subject : Expression of our Sincere Thanks

Dear Jason;

Thirty seven years ago when we constructed our home we chose Jancewicz & Son as the professional roof contractor to install the built up tar & gravel installation on our flat roof structure. The job also included wooden shingles on the A-Frame section of our home. At the time, the job carried a twenty year warranty. Obviously, and to our complete satisfaction, we have managed to extend the twenty years by some seventeen and although long overdue for replacement we sustained relatively little water damage.

This record speaks very well for the quality of work Jancewicz & Son prides itself in doing for their customers.

So, when the time came for the replacement of our original roof we elected to stay with Jancewicz & Son.

Techniques, methods and materials have changed a great deal since the original 1964 installation of our roof coverings. This time around we elected to modernize and to accept the suggestions offered by you and your company.. Sheet rubber atop three inch insulation board on the flat roof and Standing Seam Metal atop three inch insulation board on the A-Frame. A contract was agreed upon and schedules were set.

Now that our replacement roof project is complete we would be totally amiss if we were to fail in extending and expressing our sincere thanks & satisfaction for a job well done. The team concept by which each Jancewicz & Son crew operates is indeed a credit to the operation. The team assigned to our project and headed by Mike Kline was exceptional.

When Mike first introduced himself he presented his business card and said, "should we have any questions, concerns or problems during our project please do not hesitate to call me day or night". He meant what he said. We put him to the test and Mike responded positively and promptly.

The other members of his team, Brad Tenney & Stewart Sweetser are quietly efficient in their duties. Each knows what is expected of them and they perform without loud talk or profanity. In short, the team is professional in every way. The team demonstrated consideration for our property and made certain that all refuse and materials were picked up and disposed of properly. The completed job really complements our home.

We made the right choice in again selecting Jancewicz & Son as the company with "The Right Stuff". Our thanks to you Jason and to the "Mike Kline Team" for a job very well done.

Sincerely;

Thank You

*Joan Angell*  
*Larry Angell*  
Joan & Larry Angell