

30 January 2001

Mr. John Dunbar, Production Manager  
Jancewicz & Son  
Morgan Street  
Bellows Falls, VT 05101

Dear John:

When my husband and I realized that we would have to replace the roof on our house, I was not thrilled. The prospect of the noise, the disruption of our daily lives, and the mess that such a project would generate concerned me. And when your crew arrived on December 26th, with the temperature at -4 degrees and a wind chill of -25, I was absolutely convinced that the job could not be completed in the winter and that they would have to quit somewhere in the middle and finish in the spring. I had visions of months of blue tarps, piles of debris, ice dams, and leaks.

It snowed every day but three during the entire month that they worked, but work they did. They were courteous and careful and cooperative while enduring the harshest of working conditions, and I really enjoyed having them here despite my original misgivings. I actually was sad to see them leave and will look forward to their promised return in the spring to finish cleaning up the bits of debris that disappeared into the snow...I'd suggest mid to late May, to be sure the snow is gone behind the house.

If anyone should ask us for a recommendation regarding roof repair or replacement, we will most certainly recommend Jancewicz & Son. And I would also like to suggest, if I may, that any future jobs in Mt. Holly not be done in the winter. We have snow here when no one else does, and the wind blows most of the time. I do think you owe your crew a bonus for this job!

Sincerely,

*Patricia A. Ayer*