

Jayson B. Dunbar
Jancewicz & Son
6 Morgan Street
Bellows Falls, VT 05101

Dear Jayson,

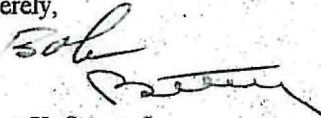
We want to express our appreciation for the fine workmanship and great spirit of the crew that recently put the new roof on our house. Frank and his crew worked hard, long hours, quietly and carefully. They treated us and each other with respect. They picked up any bits of trash that they created or collected from the work they did.

The roof has now endured several days of wind and rain and we have remained dry, as expected. We like the looks of the roof and the skylight installation was an excellent decision for us. We couldn't believe they managed to get the TV dish receiver back in exactly the right spot. In fact, the signal seems to be even clearer than it was before!

We also appreciated the way you presented all the information to us on both your visits here. You were courteous, clear, and patient with all our questions. It has been a pleasure doing business with you and your company. We are sure we will not have any problems, but if we do, we feel confident you will respond immediately. It's the way you do business.

Thanks again.

Sincerely,



Robert K. Sweet, Jr.
Elizabeth A. Sweet