

September 14, 2001

Jancewicz & Son
Attention: Jason
Morgan Street
Bellows Falls, Vermont 05101

RE: Hildreth Property –Stoddard, New Hampshire

Dear Jason,

One week ago today, a superb Jancewicz crew was putting the finishing touches on our new standing seam roof. We would like you to know that we are entirely satisfied with our new roof. But more importantly we want you to know how impressed we were by the crew, under the extremely capable leadership of the project manager Randy Hudson, that did the work. The moment the crew arrived at our property we were struck by their professionalism. Each crew member seemed fully aware of his responsibility to the job and his role as part of the team. The men arrived early and worked very hard through the long day. They paid close attention to detail, were concerned about the care shown to our property, and were very courteous to us their customer.

We would like you to convey our thanks to this team for a job well done. You are very fortunate to have such dedicated employees. We hope that they are well rewarded for the fine work they do.

Sincerely,

A handwritten signature in cursive script that reads "Joan & Steve Hildreth". The signature is written in dark ink and is positioned above the typed name.

Joan & Steve Hildreth

CC: Randy Hudson